

## INTRODUCTION ABOUT MICRO- MODULE

### **E- Counselling and Multicultural issues**

#### **1. Outcomes**

After studying this module, students are able to:

- Explain the basics of e-counselling in the context of multicultural.
- Describe multicultural factors influencing e-counselling skills such as gender, minority groups, disability, ect. And recognize the relationship between multi-culture and e-counselling approach
- Plan and implement a customer-oriented e-counselling methods.

#### **2. Attendee**

- Finnish Students: Major in Social Studies Major of Savonia University
- Vietnamese Students: Major in Education Support for the Disabilities of Hanoi National University of Education

#### **3. Course Duration**

- 9 lessons, 90 minutes each ( 90mins/lesson)

#### **4. Materials**

- E-lessons
- Videos
- Powerpoint
- Article related to multicultural and e-counseling

## 5. Assessment

- Formal assessment: Test, assignments
- Informal assessment: group works, reflection, comments and engagement during the course

## 6. Content

### *6.1. Multicultural issues that need e-counseling:*

Activity 1: Reading and Reflection

Activity 2: Analyzing the fact about Vietnam and Disability

### *6.2. E-counselling activities based on multicultural issues*

Activity 3: Presentation and Reflection

### *6.3. Effect of multiculture to process of e counseling: advantages, disadvantages, reality*

Activity 4: Watching Video and giving some comments

### *6.4. Case studies*

Activity 5: Case study 1

Activity 6: Case study 2

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